

Triangle Family Services
Administrative Office
118 St. Mary's Street
Raleigh, NC 27605

Visit us at our website: www.trianglefamilyservices.org



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Raleigh, NC

Triangle Family Services

Building a stronger community by strengthening the family



2005 Annual Report

THANK YOU

Contributions received between July 1, 2004 and June 30, 2005

In-Kind Gifts

Individuals

Cindy and Thom Asta
Lucy K. Beam
Judy Bell
Elizabeth and Randy Bene eld
David Byerley
Whitney Cain & Rich Leonard
Jennifer Capps-Cook
Christi Colucci
Sherie & Robert Cordell
Sonji Cullen
Larry Curtis
Phronsie & David Dial
Julie Dixon
Bridget Falco
Thad Ferree
Anita Foye-Silver and Larry Silver
Wayne Gentry
Craig George
Vann Graham
Jennifer and Jason Grooters
Phyllis Hardison
Jan and Victor Harris
Nina M. Hennis
Joe Hooker
Latoya Horton
Robert Jones
Kristin K. Kennedy
David Lackey
Barry Mangum
Jeannine McAuliffe
Corey Monk
Melanie Moore
Stephanie and Ray Nantz
George O'Neal, III
Michael Owenby
Cheryl & Joseph Paradise
Kim Peterson
Brenda & Temple Porter
Lisa Powell
Randy Powell
David Schafer
Tim and Barbara Schmiege
Jan Stewart
Pam & Je Stocks
Dianne Suber EdD
Jackie & Paul Tabor

In-Kind Gifts cont...

Lynne Y. Temple
Cheri Varnadoe
Pamela Vaughan
Debbie Wade
Russell Walton
Judi Wilkinson
Chester Wojcik
Miles Wright III & Amy Veatch

Businesses

A Sugar Gallery
Barbour's Towing Company
Boy Scout Troop 318
Capital City Club
Cardinal Club
Central Carolina Bank
Central Dermatology Centers
Ceridian
Chapel Hill Children's Clinic
Chemware
City of Raleigh
Connections Too
Copelands of Cary
Edible Art
First Citizens Bank
The Flour Shop
Frazier's Restaurant / Porter's City Tavern
General Electric Mortgage Insurance Corp.
Genworth Financial
Godiva Chocolatier, Inc
Hollowell, Mitchell, Van Hagen, Eyster & Warner Law Firm
Howard, Merrell & Partners, Inc.
Ifactor
Jack Astor's Bar & Grill
McCuller's Ruritan Club
Meredith College
Myriad Media
NC Museum of Art - Blue Ridge Restaurant
The News & Observer
Oakwood Garden Club
Pinehurst Resort
Playspace Children's Museum
Raleigh Country Club
Raleigh Police Department, District 1
Staples
Triangle Rent-A-Car



A LETTER FROM GEORGE

For nearly 70 years, Triangle Family Services has been a leading nonprofit organization in addressing the needs of families in our community. While the Triangle continues to have a vibrant economy and is one of the leading metropolitan areas in the United States, there are many individuals and families in our community who are not so lucky.

This is where Triangle Family Services makes a significant impact by fulfilling our mission of "building a stronger community by strengthening the family." Our goal is to strengthen individuals and families by providing services in the areas of mental health, family violence, and helping our neighbors improve their financial stability. I am very happy to report to you that with your help and support we accomplished this goal in 2005.

Our agency has continued to be a strong leader in collaborating with other nonprofit organizations and government agencies so that we all more effectively serve our community and also maximize the use of our resources. These collaborations have included working closely with such organizations as SAFEchild, Interact, Wake Teen Medical Services, Haven House, Good Work, Self-Help Credit Union, the City of Raleigh, Wake County Human Services, and Wake County Public Schools along with numerous other organizations.

An example of our collaboration efforts is our Hope for Children project that supports the work of not only Triangle Family Services but also SAFEchild and Interact. This project has been funded by the John Rex Endowment, Robert Wood Johnson Foundation, and the Kate B. Reynolds Charitable Trust and is definitely making a difference in the lives of children and their families who are being served.

All of our accomplishments, however, would not have happened without the hard work of our staff, Board, and volunteers along with the support from you -- our donors, foundations, corporate supporters, faith community, government, and United Way. On behalf of the children and families that we serve throughout the year at Triangle Family Services, thank you. Your support is most appreciated every day, as lives have been and continue to be changed for the better.

A handwritten signature in blue ink that reads "George".

George H. O'Neal, III
President and CEO

THANK YOU

Contributions received between July 1, 2004 and June 30, 2005

\$100 to \$249 cont...

Jan and Victor Harris
Warren Jewett and
Brenda Plassman
Marion L. Johnson Church
Annie Lang
Meredith and Clyde Lundy
Joseph Mazzaglia
Rebecca & George McCannless
Nellie Mejia & Robert Ho man
Maureen and Robert Morrell, Jr.
Stephanie and Ray Nantz
Mary Pickering and Elizabeth
Pickering
Lillian and James Poole
Jane Pope
Brenda & Temple Porter
Susan Record
Lewis and Julia Rich
Marilyn Riddle
Linda and Dick Roseberry
Cathy Rudisill
Julia and Scott Schneider
Margaret Seagroves
Katherine and David Shonerd
Les Short
Hiller Spires and Tom Lee
Nicholas and Irene Stratas
Dianne Suber, EdD
Grace and Margery Sved
Becky Thompson
Mary and Don Tucker, Jr.
Barbara Vosk & Howard Share
Ann Walker
Andrew and Gwen Whiteman
Susan and N. Hunter Wyche, Jr.
Robert P. Yoder
Martha & Henry Zaytoun, Sr.
Andrew Zwiacher

Up to \$99

Margaret Abbott
Robin and Dwight Allen
Frances and Holly Alvarino
Beverly and Joseph Baquiran
Diana Barbee
Boots and John Beaman, Jr.
Joyce and Roger Bene eld
Betty Ivie Bennett
Mary Blanchard Bowe
Nancy Boyne

Up to \$99 cont...

William Brandberg
Martha Brooks Bricio
Jennifer Burrows
Christopher Buzby and
Alison McCormick
John Buzby
Nancy Byrd and Bill Robinson
Anne Marie and
Gregory Campbell
Kimm Campbell
Susanna Cantor and
Dane Caldwell
Michael and Margaret Capel
Henni and Richard Corbin
Beth Crumpler
Jean and James Daniel
Michael Diangelo
Sharon and Richard Dooley
Darlene and Achilles Dosio
Allen Dyle
Violeta Ellis
Deborah and Alan Fluke
Dot and Edwin Flythe
Carla and Maurice Forte
Patricia Frye
Giuliana and Michael Gage
Barbara and Deo Garlock
Jennifer Goeking
Michael and Beth Go
Linda and Joseph Greenan
Susan and Douglas Hammer
Ronald and Emily Hewitt
Shirley and James Hinton
Dwayne Holloway
Maria and Gregory Hopper
Bernie and Patricia Hyman
Elizabeth Jackson
Juliette and Eddie Jackson
Louise Johanson
Mary June and Henry Jones, Jr.
Allison Jordan
Bonnie and Alan Keith
Linda and Jerome Kendall
Priscilla Kistler
Judy Occhetti-Klohr and
Leo Klohr
Marjorie and John Kucik
Hilda & Leo Lang
Martha & Robert Leake
Robert H. Lewis

Up to \$99 cont...

Sarah and Michael Lowder
Evalorie Matthews
Jan Matthews-Hodges
Ann McFadyen
Robert and Peggy Meares
Barbara Metelsky
Louis Meyer
Brian Miller
Pamela and Gerald Minore
Grace B. Moore
Shannon Morgan
Dorothy Mustard
Carolyn and William Nantz
Thad O'Briant
Maranna O'Connell
Sandy and Winston Page
Nell & Richard Patty
Brent and Kim Peters
Lorene Phillips
William and Sally Plyler
Terry and Helen Poole
Cindy Poole
Darby Quirk and Richard Royal
Joanna Ribenbark
Julie and Gregory Richardson
Mary and William Riddick
Doug and Carol Riddle
Irwin and Lucy Roberts
Leslie and Martin Schreiner
Isidoro Seda, Jr.
Leslie and John Silverstein
Jennifer Simmons
Jennifer Springsteen
Martha and Matthias Stallmann
Lynn Stephenson
Jane Stikeleather
Nancy and Robert Sumner
Justin and Amanda Thompson
Reid Towler
Janet Watrous and
Robert Kochersberger, Jr.
Larry Warren
Wendee Wechsberg
Mary & Erwin T. Williams, III
Jo Ann Williams
Dexter Williams
Margaret Sue Wolfe
Salli and Randy Worth
Sue and Larry Yarger

FAMILIES WE SERVE

The more than 7,000 individuals and families we helped last year live and work throughout the Raleigh-Durham Metro region and beyond. We serve a range of people from all backgrounds, races and religions. In addition, our Time Together Visitation Center served families residing both in and outside of North Carolina.



WHAT OUR FAMILIES SAY

- "People can get what they need to better themselves."
- "The employees seem to embrace everyone and treat them with great respect."
- "I am getting the help that I didn't know I would need."
- "You get to talk to people that have the same problem as you."
- "The agency has allowed me to receive help when I was desperate and continues to help and guide me."
- "I really appreciate all of the help and assistance I am getting."

TFS is launching a newsletter to keep the community and our supporters informed about what is happening at the agency. If you have stories you would like to share about volunteering, how the agency has helped you or a friend (names are optional), or you would like to receive the newsletter electronically, please contact Diane Upshaw at 919-839-2286 ext. 102 or email at dupshaw@fnsnc.org.



Time Together Visitation and Administrative Offices



Main Office for Program Services

FY2005 Board of Directors

(Members serving from July 1, 2004 thru June 30, 2005)

Miles Wright, Chair

George McCanless, Vice Chair

Soberina Traywick, Treasurer

Cindy Poole and Michael Bowman, Secretary

Elizabeth Benefield
Richard Blankenship
John Brien
Whitney Cain
Sherie Cordell
Phronsie Dial
Joyce Hamilton

Larry Hines
Noel Anne Lichtin
Susan O'Dell
Donna Mercer
Mike Owenby
Alice Ragland
Bunny Ratledge

Doug Riddle
J.R. Shearin
Dianne Suber

George O'Neal, III
President and CEO

Office Locations

Main Office

401 Hillsborough Street
Raleigh, NC 27603
919.821.0790 phone
919.863.0526 fax

Individual & Family Counseling, Emergency Housing Assistance,
Family Violence Intervention Services*, Consumer Credit Counseling

Hours: M-Th 8:00 A to 9:00 P
Fri 8:00 A to 1:30 P

Administration

118 St. Mary's Street
Raleigh, NC 27605
919.839.2286 phone
919.839.2264 fax
Hours: M-Th 8:00 A to 5:30 P
Fri 8:00 A to 1:30 P

Durham CCCS Office

115 Market Street, Suite 470
Durham, NC 27701
919.682.8473 ext. 15 phone
919.687.7033 fax
Hours: W 9:00 A to 6:00 P

Time Together Supervised Visitation and Exchange*

118 St. Mary's Street
Raleigh, NC 27605
919.836.8740 phone
919.836.8598 fax

*Hours: Evenings and weekends by appointment

Agency Affiliations

Accredited by the Council on Accreditation
Children and Family Services Association - NC
National Foundation for Credit Counseling, Inc.
Supervised Visitation Network
Triangle United Way



YOUR DOLLARS AT WORK

Revenues and Other Support

Program Service Fees	\$1,057,628
Triangle United Way	\$484,950
Creditor Contributions	\$148,080
Grants	\$1,055,512
Private Donations/Events	\$141,534
Investments	\$2,659
Total Revenue	\$2,890,363

Expenses

I & F Counseling	\$933,596
CCCS	\$358,818
FVIS	\$694,949
EH & A	\$195,738
SV & E	\$292,253
Program Expenses	\$2,475,354
Admin/Development	\$376,088
Total Expenses	\$2,851,442
Change In Net Assets	\$38,921

Assets

Cash & Cash Equivalents	\$461,540
Accounts Receivable	\$480,066
Prepaid Expenses	\$127,958
Furn & Equip, Net	\$52,816
Other Assets	\$4,000
Interest in Endowment	\$32,325
Total Assets	\$1,158,705

Liabilities & Net Assets

Accounts Payable	\$6,916
Payday Loans	\$794
FVIS Client Deposits	\$20,246
Salaries/Payroll Taxes	\$127,674
Total Liabilities	\$155,630

Net Assets

Unrestricted	\$457,697
Temporarily Restricted	\$545,378
Total Net Assets	\$1,003,075
Total Liabilities & Net Assets	\$1,158,705

Last year, with your help, we...

...launched Hope for Children, a broad-based community collaborative to identify and treat children who have been seriously traumatized by witnessing repeated acts of family violence. This project is a testament to the impact that agencies can have working together to address family violence.

...for the second year in a row, received the Agency of Excellence Award from Triangle United Way, exemplifying "the highest integrity in nonprofit business management, serving as a model for provision of quality services with effectiveness and efficiency."

...participated in the development of new state legislation that specifies minimum standards that must be met for providers of abuser treatment. The new standards include provisions that ensure support and notification services for victims whose partners/abusers are participating in abuser treatment programs.

...provided more than 8 different types of financial literacy workshops from Budget and Counseling to Basic Investing to First Time Home Buyers Workshops.

For those who have supported our efforts this year, thank you!

THANK YOU

Contributions received between July 1, 2004 and June 30, 2005

Foundations, Government, Faith & Civic Organizations, and Corporations

Acquisitions, Ltd.
Active Healthcare
AFP North Carolina Triangle Chapter
Alpha Phi Omega
The American Kennel Club
Anchor Endowment
AT&T Community Giving Program
Bank of America
Boy Scout Troop 318
Central Carolina Bank
Ceres Foundation
Christ Episcopal Church
The Church of the Good Shepherd
Cisco Systems
City of Raleigh
Clancy & Theys
Consumer Action--MoneyWi\$e
The Cozart Foundation, Inc.
Creative Philanthropy
Department of Health & Human Services,
Administration of Families & Children
Faith and Arnold Shertz Fund
FEMA
First United Methodist Church of Cary
Food Lion LLC
General Electric Mortgage Insurance Corp.
GlaxoSmithKline
Hedgehog Holdings, LLC
HHL Ventures, DBA Moonlight Pizza Co.
Household Finance Corporation
Hunter Industries
IBM
John Rex Endowment
Julia Ellen Crump Foundation

Foundations, Government, Faith & Civic Organizations, and Corporations cont....

Kate B. Reynolds Charitable Trust
Lichtin Family Foundation
Litwack Family Endowment Fund-Triangle
Community Foundation
Lord Corporation
Metro Magazine
Millbrook United Methodist Church
National Foundation for Credit Counseling
NC Governor's Crime Commission
Progress Energy
Ragland Family Trust
The Raleigh Kiwanis Foundation
Raleigh Valve & Fitting Company
RII International
SAS Institute, Inc.
Smart Shoppers, Inc.
Smith, Anderson, Blount, Dorsett, Mitchell
St. Paul's Episcopal Church
State Employees Combined Campaign
The Stewards Fund
The News & Observer
Travel Management Partners, Inc
Triangle United Way
Trisure Corporation
United Way of Johnston County, Inc.
United Way of Central & Southern Utah
Wachovia Foundation
Wake County Bar Association, Tenth Judicial
District Bar
Wake County Human Services
Wake County Housing Finance
Weisler Family Foundation
White Memorial Presbyterian Church

Please remember us in your Will. For more information regarding Planned Giving opportunities call 919.839.2286 x101.

Donate online at
www.tfsnc.org



Every effort has been made to provide accurate information in this report. Should you have any questions or concerns, please contact Annual Giving and Events Coordinator Diane Upshaw at (919) 839 - 2286 ext. 102.

VOLUNTEERING

*A special thank you to all who volunteered
with us in 2004-2005!*



THANK YOU

Contributions received between July 1, 2004 and June 30, 2005

\$5,000 to \$15,000

Anonymous
Amy & John Brien

\$2000 to \$4,999

Carole and Cloyce Anders
Larry and Tom Hines
Nan and Philip Miller
Frank Wood, Jr.

\$1,000 \$1,999

Cecelia and Mike Condrey
Jane Crowder
Phronsie & David Dial
Ralph Falls, Jr.
A. Wayne Freeman
Lena Harrington
James Knott
Daniel Lebold &
Simona Farcas
Ben and Anna Niemitz
George O'Neal, III
Kevin Pait
Toler & James Ratledge
Cathy & Chuck Schnurr

\$500 to \$999

Margaret and Doug Abrams
Sue E. Anthony
Elizabeth and Randy Bene eld
JoAnn and Michael Bowman
Whitney Cain & Rich Leonard
Pamela and George Clark, III
Sherie & Robert Cordell
Bennett L. Cotten
Julia and Frank Daniels, Jr.
Janet and Steve Darnell
Elizabeth Gant
Jane and Robert Hall
Evelyn and Windsor Holt
Ron Johnson
Donna and Robert Kanich
Francis King
Nancy and Verle Klein
Elizabeth Campbell, MD &
Mark Lefebvre, PhD
Christopher Lefelhocz and
Carrie Gray
Bruce & Susan Lueck
Lindsay and Major Charles
Newsom, III

\$500 to \$999

Bryant O'Neal
Michael Owenby
Elizabeth and John Purrington
Alice Ragland and
David McAdams
Judith and Neil Ramquist
Anne and George Ramsay
Pat Read
Karen & Carl Schaefer
Cecelia and Peter Scott
Su & J.R. Shearin, Jr.
Susan and Steve Skog
Sally & James Tanner
Van Webb, Jr.
Nancy and Monty White
Smedes & Rosemary York

\$250 to \$499

Ms. Betty Baker
Melanie Cogdell
Jennifer Collins
Barbara and Donald Curtis
Thad Ferree
William Gammon
Amy Gardner
Lee and Peter Grohse
The Honorable Joyce A. Hamilton
Sandra and Wade Hargrove
Melissa and Robert Johnson
Suzanne Johnson
Joan and Mike Kearsey
Dianne Lawler
Greer & Chuck Lysaght
Barry Mangum
Claire and John Miller, IV
Mary and William Moss
John H. O'Connell
Susan & Russ O'Dell
Kimberly Oliver
Mike and Mary Patterson
Lillian and Gordon Richardson, Jr.
Monica & Greg Schario
Steven Schuster and
Mary Anne Howard
Nancy and Michael Senter
Paul Sheridan
Claudia and Jim Svara
Anne Townsend and
C. David Burney

\$250 to 499

Soberina &
Reginald Traywick
Judi & Jim Waddell
Elisabeth Wise
Miles Wright, III & Amy
Veatch

\$100 to \$249

Richard D. Adelman, MD
F. Walton Avery, MD, MTS
Janice and Don Azevedo
Blanche and Zack Bacon
James Barefoot
Richard Blankenship &
Elaine Matheson
Mr. and Mrs. William J.
Blanton
Shirley Blue
Doreen and Donald Bouchard
Sherri Branski
Katherine and Frank Bricio
James Burcsu and
Suzanne Chaploney
Julia Caldwell
Marlene and Albert Chasson
Emily Tate Cobb
Louise and Stephen Coggins
Kathryn and
Randall Crumpler
Thomas and Rachel
D'Alonzo
Jennie Dirienzo
Mrs. Isobel Craven Drill
Douglas and Christine Duer
Maxlyn Ellison and
Phyllis Pickett
Paula and Walter Farrell
Bill Finger
Susan and Tom Fisher
Sandy Fitzgerald and
Leann Wallace
Miriam Fletcher
Vivian Fox and Carl Tyer
Carole and Frank Gailor
Dee and George Gamble
Terri Gardner
Renee and Bob Graham
Jacqueline and Juan Granados
Jean and Donald Grubb
Esther Hall and Brad Miller

OUR MISSION AND GOALS

At Triangle Family Services, our mission of “building a stronger community by strengthening the family” is taken seriously and is not just a tagline below our name. Our goal is to help all families reach their potential.

All of our programs provide individuals and families with a range of services that address multiple problems concurrently. They include:

FAMILY SAFETY

Time Together Supervised Visitation/Exchange Center
DOSE (Domestic Offenders Sentenced to Education)

FINANCIAL SECURITY

Emergency Housing Assistance
Housing Counseling and 1st Time Home Buyer Education
Consumer Credit & Budget Counseling, Debt Repayment Services
Financial Literacy Education

MENTAL HEALTH

Individual and Family Counseling
Children’s Mental Health
Psychiatric Consultation & Medication Management



OUR CAPACITY TO SERVE

Since 1937, Triangle Family Services has understood that families in crisis are rarely dealing with single-issue situations. The agency is the most comprehensive nonprofit organization serving families in our area. Triangle Family Services annually helps over 7,000 individuals and families throughout the Raleigh-Durham metro region and many of the surrounding counties. Most of our services are either free or based on a sliding fee scale depending on family income.

Triangle Family Services is accredited by the international **Council on Accreditation** and is a member of the **National Foundation for Credit Counseling** and the **NC Council of Community Programs**. All services are provided by certified/licensed professionals including bachelor-level case managers, full- and part-time master-level clinicians, psychiatrists, and psychologists. Triangle Family Services is an active participant and often the lead agency in a large number of community partnerships involving over 40 local government, nonprofit, civic, and religious organizations.



STAFF

*Thank you for all the hard work
you do every day!*

